

I encourage the FCC to adopt VRS reimbursement rates that will appropriately, adequately and sufficiently cover the costs incurred for the recruitment, training, and retention of qualified interpreters for the VRS services. Rates should also cover further R and D to improve and enhance the quality of and access to VRS. The FCC should also focus on how to have VRS enable sign language users to fully utilize VRS when making emergency calls. Thank you for your attention to this very important matter on behalf of VRS users.